

TERMS OF BUSINESS FOR “THE HIRER”

ENTERTAINER CONNECTION – TERMS OF BUSINESS FOR ‘THE HIRER’ (usually the client, customer or venue) as of February 2025

Before entering into any contract whether verbal or written, ‘the hirer’ must agree to abide by the following terms & conditions listed below. Upon acceptance and/or fulfilment of any contracted booking with Entertainer Connection (hereinafter referred to as ‘The Company’) will assume the hirer’s and the supplier’s full and unconditional acceptance of these terms & conditions.

1. ‘THE COMPANY’ shall be the sole supplier of entertainment to the hirer unless otherwise agreed.
2. ‘THE COMPANY’ will provide a written contract for each booking. Each contract is issued as a written confirmation of a verbal agreement and should be signed and returned promptly to ‘THE COMPANY’. Whilst the hirer’s principal is required to sign and return the contract, which is a written confirmation of a verbal agreement already made, failure to do so is not sufficient to cancel the agreement. For information regarding cancellations, see item #6 below.
3. It is the responsibility of the hirer to provide ‘THE COMPANY’ with their requirements re: arrival time, duration of performance(s) and time(s) of performances. This information will be included on each contract and must be adhered to by the both the hirer and the supplier.
4. The hirer must pay the fee stated on each contract in the method described by the contract’s payment terms.
5. The hirer accepts that any deposits or booking fees which are required to be paid in advance are non-refundable unless otherwise stated.
6. ‘THE COMPANY’ will do their utmost to prevent any cancellations or changes in the contracted schedule, ‘THE COMPANY’ therefore expect that hirers will also do their utmost to prevent any cancellation of suppliers. All contracts negotiated between the supplier and the hirer are legally binding and cannot be cancelled without full agreement in writing from all parties to the contract. Unless other cancellation terms are printed on the FRONT page of the contract, our cancellation terms are as follows: Equity contracts do not allow for any cancellation and payment of the full fee is required. For any cancellation 0-31 days of the booked event 100% of the fee is required. For any cancellation 32-60 days of the booked event 50% of the fee is required. For any cancellation 61-90 days of the booked event 25% of the fee is required.
7. Cancellation fees will be invoiced directly to the hirer by ‘THE COMPANY’. ‘THE COMPANY’ payment terms are seven days from receipt of invoice.
8. Verbal notification of an impending cancellation to ‘THE COMPANY’ can only be made by telephone to a live person. Cancellations cannot be made on any answering machine, by SMS, by email or via Social Media.
9. In the event of an emergency, ‘THE COMPANY’ personnel can be contacted on one of the emergency telephone numbers left on our answering machine, but for obvious reasons, no cancellations can be accepted on the answering service.
10. It is accepted that ‘THE COMPANY’ acts as a negotiator of contracts between the supplier and the hirer and is not party to those contacts, and therefore cannot in any way be held responsible for non-fulfilment of bookings, although every reasonable safeguard in the interest of the hirer is assured.
11. Fees are plus VAT where shown on each contract.
12. Any re-bookings of suppliers at the same venue, or any related venue, by the same hirer or any company owned or directly associated hirer must be negotiated through ‘THE COMPANY’.
13. Individual members (or line-ups) of groups and troupes (suppliers) are at the discretion of ‘THE COMPANY’ and cannot be guaranteed.
14. The Hirer and The Company jointly agree they will not engage in any public pronouncements that may be detrimental to the reputation of the Company, Hirer, Artist, Agent, Supplier, fellow performers or venue/s

and their staff. Such ‘public pronouncements’ including but not limited to Twitter, Facebook, websites and all other multimedia platforms and social networking sites.